

Complaint Management Process

Please note we are in the process of updating this flowchart to reflect the latest changes to the Canadian Sport Dispute Resolution Code.



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NOTE

OSIC Support Services can be accessed at any point throughout the process, and can be accessed prior to submitting a Complaint or Report by contacting the **Canadian Sport Helpline**.

**COMPLAINT / REPORT INTAKE
FORM SUBMITTED**

NOTE

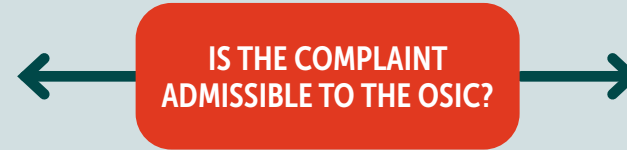
The OSIC will fulfill any applicable Legal Duty to Report as it arises.

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← COMPLAINT OR RESPONDENT WISHES TO CHALLENGE THE
DECISION REGARDING WHETHER A VIOLATION OCCURRED? →