

# ACTIVITY REPORT

For the Period of April 1 to September 30, 2024

This document provides an overview of the operations of the Abuse-Free Sport program and its different components, including available complaint management process statistics from the Office of the Sport Integrity Commissioner (OSIC), the office of the Director of Sanctions and Outcomes (DSO) and the Safeguarding Tribunal, as applicable, during the stated period.

*Note that the previous reporting period was 152 days (November 1, 2023 - March 31, 2024), whereas this report presents information from a period of 183 days (April 1 - September 30, 2024).*

## GENERAL ACTIVITY OVERVIEW

- **New publications, updates and resources:**
  - Update of Policy regarding Provisional Measures
  - Policy regarding Violations and Sanctions
  - Policy regarding Mandatory Mediation Process
  - Summary Report from External Review Process
  - Update of the Complaint Management Process Flowchart
  - Four [Research Final Reports](#) through the Abuse-Free Sport Research Grant Program
  - Four New Accredited Education through the [Abuse-Free Sport Education Library](#)
- Recruitment of **14 new bilingual members of the Investigation Unit (IU)** and several **new or updated** resources for the IU:
  - Interview Notes Requirements and Best Practices Resource
  - Update of the Investigation Report Checklist
  - Update of the Investigation Report Structure Template
  - Update of the Guidance on Review of Investigation Reports
  - Update to the Mandate and Terms of Reference for investigation
  - Update of Remuneration Policy for the IU and Sport Environment Assessment Unit
- Hosted, collaborated and/or participated in **three events**:
  - Diversity in Sport Conference (Mississauga, ON)
  - CSI-Calgary's Advanced Coaching Diploma - Living Sport Integrity Module (virtual)
  - Child Safeguarding in Sport Cities Workshop (Toronto, ON)
- Delivered **7<sup>th</sup> Program Signatory Information Session**, as well as **one general Abuse-Free Sport Information Session** to an individual NSO upon request.

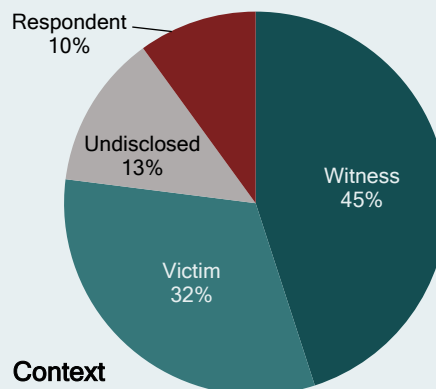
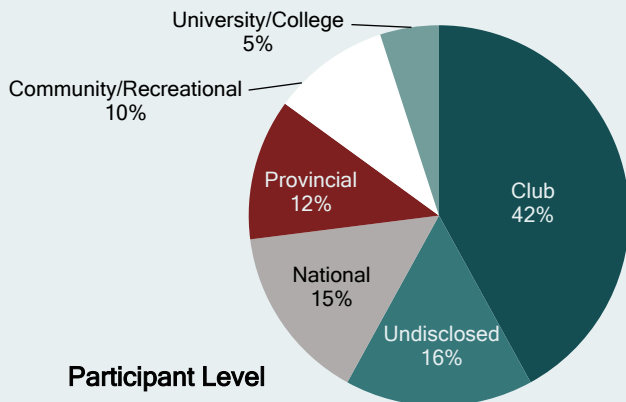
## ABUSE-FREE SPORT HELPLINE STATISTICS

- **345** safe sport related inquiries were received during the reporting period.
- The **five most reported topics** of concern were:

Bullying	14%
Verbal Abuse	11%
Abuse of Power	9%
Psychological Abuse	7%
Discrimination	5%
<i>General Inquiry on Process</i>	22%

### ABUSE-FREE SPORT HELPLINE STATISTICS (continued)

- The following two pie charts provide statistical insight into the participant level and context of the person contacting the Helpline, as identified by said person.



### OSIC STATISTICS

- 187 new [Complaints/Reports](#) were received by the OSIC during the reporting period.
- As of the date of this report, **41.1%** (77 of 187) of Complaints/Reports within OSIC [jurisdiction and authority](#)<sup>1</sup>; **one** is pending determination.
- An alternative reporting option was identified in **65.7%** (71 of 108) and a referral made in **56.5%** (61 of 108) of inadmissible cases.<sup>2</sup>
- The categories of the alleged violations of the Universal Code of Conduct to Address and Prevent Maltreatment in Sport (UCCMS) (section 5), as reported in all admissible cases during this period, are as follows. Note that multiple allegation categories are possible.

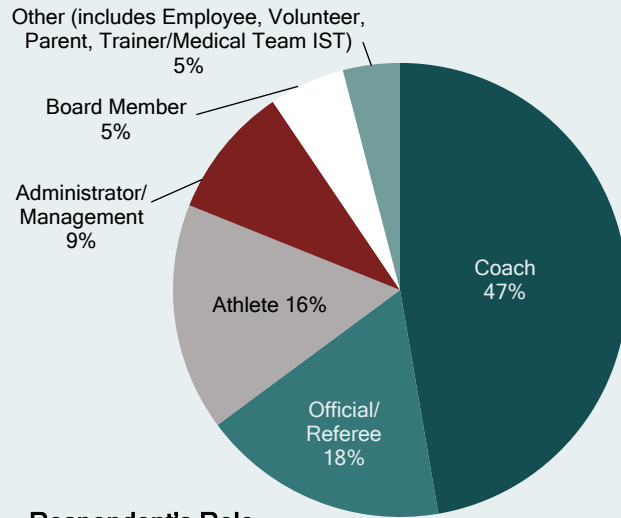
Psychological Maltreatment	29%
Neglect	10%
Physical Maltreatment	10%
Sexual Maltreatment	10%
Discrimination	8%
Boundary Transgression(s)	7%
Grooming	5%
Interference with or Manipulation of Process	5%
Subjecting a Participant to the Risk of Maltreatment	5%
Failure to Report	5%
Retaliation	5%
Aiding and Abetting	1%
Intentionally Reporting a False Allegation	-

<sup>1</sup> Lack of jurisdiction or admissibility (108 of 187) due to: (i) Organization listed is a Program Signatory of Abuse-Free Sport, but Respondent is not a participant under the authority of a Signatory (e.g., involved at the club level only); (ii) Organization is not a Signatory; (iii) the matter does not fall under the Universal Code of Conduct to Prevent and Address Maltreatment in Sport (UCCMS); or (iv) the Complaint/Report contained inadequate information to proceed (e.g., no Respondent identified) and no method of contacting the Reporter to obtain necessary information was provided.

<sup>2</sup> The identification of an alternate reporting option (in 65.7 % of all inadmissible cases) includes cases where the reporter was referred (56.5% of all inadmissible cases), as well as cases where the reporter was not referred (e.g., because the reporter expressed distrust in the alternate mechanism or did not consent to the referral). Note that the existence of an alternate reporting option does not guarantee that said option would assert jurisdiction.

### OSIC STATISTICS (continued)

- The pie chart to the right demonstrates the Respondent's role, as reported in all admissible cases during this period. Note that multiple role categories are possible.
- The average length of time to assess jurisdiction of a Complaint/Report was **10.07 days**.<sup>3</sup>
- **60** investigations were concluded.
- During the period, reports were published for **four** of the five [Sport Environment Assessments](#) initiated to date.



### DSO STATISTICS

- **32** individuals were subject to [Provisional Measures](#) during the reporting period.
- **27** final decisions were rendered.
- **18** individuals had Sanctions imposed during the reporting period.

### SAFEGUARDING TRIBUNAL STATISTICS

- A total of **25** cases were filed during the reporting period, broken down as follows:

Number	Type of Process	Results	Ongoing
8	Mediation	<ul style="list-style-type: none"> <li>• 3 resolved by settlement</li> <li>• 1 closed without settlement</li> </ul>	4
3	Challenge of provisional measure	<ul style="list-style-type: none"> <li>• 2 granted</li> <li>• 1 denied</li> </ul>	
3	Challenge of sanction	<ul style="list-style-type: none"> <li>• 2 granted</li> </ul>	1
1	Challenge of violation		1
8	Challenge of violation and sanction	<ul style="list-style-type: none"> <li>• 2 granted</li> <li>• 1 denied</li> </ul>	5
2	Appeal of Safeguarding Tribunal decision	<ul style="list-style-type: none"> <li>• 1 appeal granted</li> </ul>	1

REPORT DATED:  
 October 30, 2024

NEXT REPORT:  
 April 2025\*

\* The April 2025 Activity Report will be the last of the Abuse-Free Sport Program.

<sup>3</sup> From date the complaint was received to date the jurisdictional determination was reached.