

# **ACTIVITY REPORT**

## For the Period of July 1 to October 31, 2023

This document provides an overview of the operations of the Abuse-Free Sport program and its different components, including available complaint management process statistics from the Office of the Sport Integrity Commissioner (OSIC), the office of the Director of Sanctions and Outcomes (DSO) and the Safeguarding Tribunal, as applicable, during the stated period.

#### GENERAL ACTIVITY OVERVIEW

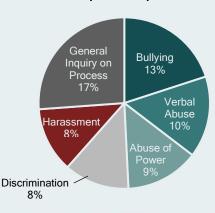
- Signed service agreements with an additional six Signatory organizations
- New publications, updates and resources:
  - FAQ Duration of Abuse-Free Sport Complaint Management Process
    - o FAQ Abuse-Free Sport Registry
    - o Abuse-Free Sport Policy Regarding 'On-Hold' Participant Status
    - o Canadian Sport Dispute Resolution Code 2023
- Launched five calls for applications and/or proposals:
  - o Athlete Advisory Committee
  - OSIC Investigation Unit
  - Sport Environment Assessment Unit
  - Abuse-Free Sport Research Grant Program 2023 call for proposals
  - Abuse-Free Sport Education Accreditation Program new application cycle
- Hosted, collaborated and/or participated in four events:
  - 2023 Abuse-Free Sport Webinar Series, comprised of three sessions
  - Safe Sport International Conference (London, UK)
  - AthletesCAN Forum 2023 (Vancouver, BC)
  - "Safe Sport: It's Everyone's Business" Conference (Ottawa, ON)
- Delivered 4<sup>th</sup> Program Signatory Information Session
- Conducted community consultations:
  - o Abuse-Free Sport Organizational Excellence Framework
  - Abuse-Free Sport Five-Year Business Plan

#### ABUSE-FREE SPORT HELPLINE

• Re-branded the Canadian Sport Helpline as the Abuse-Free Sport Helpline.

- Launched a 14-day national social media awareness campaign to re-introduce the Helpline as the first point of contact for all Canadians, resulting in
  - 1,346,476 impressions.
- 127 safe sport related inquiries were received during the reporting period.
- The following three pie charts provide statistical insight into the topics, level, and context of the person calling (reporter), as identified by said reporter.

#### Five Most-Reported Topics of Concern

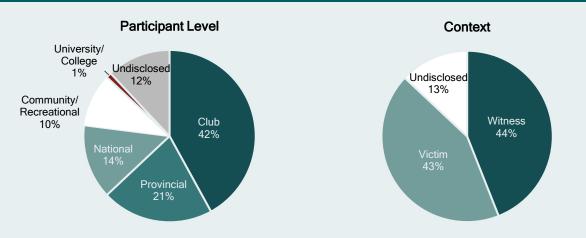




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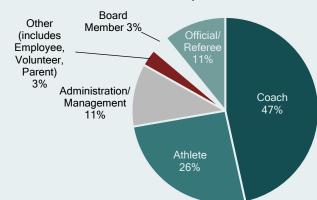
# abuse-free

#### ABUSE-FREE SPORT HELPLINE (continued)



#### OSIC STATISTICS

- 78 new <u>Complaints/Reports</u> were received by the OSIC.
- 49% (38 of 78) of Complaints/Reports within OSIC jurisdiction and authority<sup>1</sup>; 8% (6 of 78) with determination pending.
- An alternative reporting option was identified in 71% (24 of 34) and a referral made in 50% (17 of 34) of inadmissible cases.<sup>2</sup>
- The average length of time to assess jurisdiction of a Complaint/Report was improved to 9.15 days.<sup>3</sup> The average length of an independent investigation<sup>4</sup> remained the same (117.67 days).
- The following pie chart demonstrates the respondent's role, as reported in all admissible cases during this period.



#### **Respondent's Role**

<sup>1</sup> Lack of jurisdiction (34 of 72) due to: (i) Organization listed is a Program Signatory of Abuse-Free Sport, but Respondent is not a participant under the authority of a Signatory (e.g., involved at the club level only); (ii) Organization is not a Signatory; (iii) the matter is unrelated to the Universal Code of Conduct to Prevent and Address Maltreatment in Sport (UCCMS); or (iv) the Complaint/Report contained inadequate information to proceed (e.g., no Respondent identified) and no method of contacting the Reporter to obtain necessary information was provided.

<sup>2</sup> The identification of an alternate reporting option (in 71% of all inadmissible cases) includes cases where the reporter was referred (50% of all inadmissible cases), as well as cases where the reporter was not referred (e.g., because the reporter was anonymous, or because the reporter expressed distrust in the alternate mechanism or did not consent to the referral). Note that the existence of an alternate reporting option does not guarantee that said option would assert jurisdiction.

<sup>3</sup> From date the complaint was received to date the jurisdictional determination was reached.

<sup>4</sup> From notification to parties that the case has been transferred to an independent investigator to date of final investigation report.

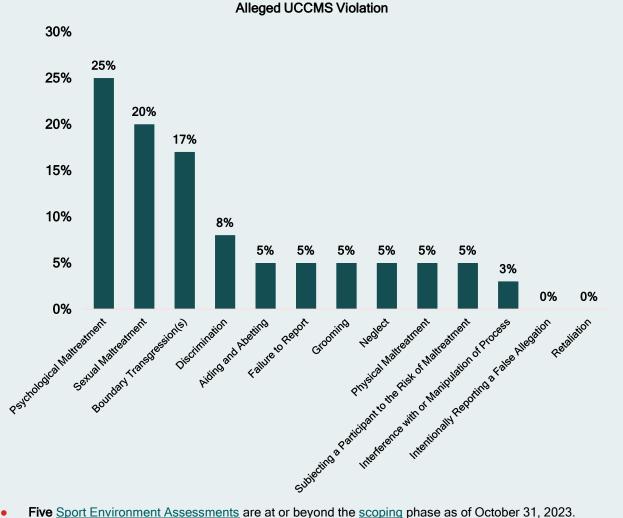


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#### OSIC STATISTICS (continued)

The following bar graph displays the categories of the alleged violations of the Universal Code of Conduct to Address and Prevent Maltreatment in Sport (UCCMS) (section 5), as reported in all admissible cases during this period. Note that multiple allegation categories are possible.



Five Sport Environment Assessments are at or beyond the scoping phase as of October 31, 2023. •

### DSO STATISTICS

- 22 active cases have Provisional Measures in effect as of October 31, 2023.
- Four cases with Sanctions imposed during the reporting period.
- Engaged in two cases for mediation, both of which were resolved by settlement.

#### SAFEGUARDING TRIBUNAL STATISTICS

Two cases for challenge of Provisional Measures received during the reporting period.

**REPORT DATED:** December 4, 2023 NEXT REPORT: April 2024



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