

# **ACTIVITY REPORT**

For the Period of November 1, 2023 to March 31, 2024

This document provides an overview of the operations of the Abuse-Free Sport program and its different components, including available complaint management process statistics from the Office of the Sport Integrity Commissioner (OSIC), the office of the Director of Sanctions and Outcomes (DSO) and the Safeguarding Tribunal, as applicable, during the stated period.

Note that the previous reporting period was 123 days (July 1 - October 31, 2023), whereas this report presents information from a period of 152 days (November 1, 2023 - March 31, 2024).

## **GENERAL ACTIVITY OVERVIEW**

- **New** publications, updates and resources:
  - An Introduction to the UCCMS
  - Abuse-Free Sport Participant Online Consent Form Platform
  - Abuse-Free Sport Participant Consent Platform Signatory Reference Guidebook
  - Abuse-Free Sport Registry
  - Policy regarding Abuse-Free Sport Registry
  - **Privacy Impact Assessment Summary**
- Hosted, collaborated and/or participated in five events:
  - 2024 Abuse-Free Sport IU/SEAU Conference (Calgary, AB)
  - Petro-Canada Sport Leadership sportif Conference (Calgary, AB)
  - Team Canada Olympic Lab in partnership with Iululemon (Montreal, QC)
  - Eastern Canada Sport & Exercise Psychology Symposium (Ottawa, ON)
  - 2024 Sport for Life Summit (Quebec City, QC)
- Delivered 5th and 6th Program Signatory Information Sessions, as well as two general Abuse-Free Sport Information Sessions to individual NSOs upon request.

### ABUSE-FREE SPORT HELPLINE STATISTICS

- 239 safe sport related inquiries were received during the reporting period.
- The **five most reported topics** of concern were:

Bullying	16%
Verbal Abuse	13%
Psychological Abuse	9%
Abuse of Power	8%
Discrimination	6%
General Inquiry on Process	17%

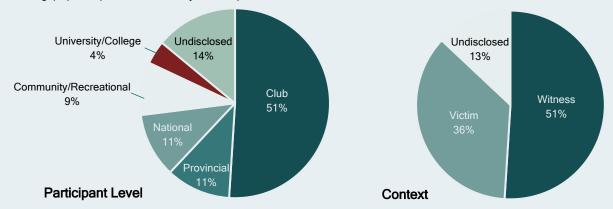






## ABUSE-FREE SPORT HELPLINE STATISTICS (continued)

The following two pie charts provide statistical insight into the participant level and context of the person calling (reporter), as identified by said reporter.



### **OSIC STATISTICS**

- **124** new Complaints/Reports were received by the OSIC during the reporting period.
- As of the date of this report, 47% (58 of 124) of Complaints/Reports within OSIC jurisdiction and authority<sup>1</sup>; two were duplicates and therefore not applicable; one is pending determination.
- An alternative reporting option was identified in 54% (34 of 63) and a referral made in 46% (29 of 63) of inadmissible cases.2
- The categories of the alleged violations of the Universal Code of Conduct to Address and Prevent Maltreatment in Sport (UCCMS) (section 5), as reported in all admissible cases during this period, are as follows. Note that multiple allegation categories are possible.

Psychological Maltreatment	24%
Neglect	14%
Sexual Maltreatment	14%
Physical Maltreatment	10%
Boundary Transgression(s)	10%
Grooming	6%
Discrimination	4%
Interference with or Manipulation of Process	4%
Subjecting a Participant to the Risk of Maltreatment	4%
Aiding and Abetting	3%
Failure to Report	3%
Intentionally Reporting a False Allegation	3%
Retaliation	3%

<sup>1</sup> Lack of jurisdiction or admissibility (63 of 121) due to: (i) Organization listed is a Program Signatory of Abuse-Free Sport, but Respondent is not a participant under the authority of a Signatory (e.g., involved at the club level only); (ii) Organization is not a Signatory; (iii) the matter does not fall under the Universal Code of Conduct to Prevent and Address Maltreatment in Sport (UCCMS); or (iv) the Complaint/Report contained inadequate information to proceed (e.g., no Respondent identified) and no method of contacting the Reporter to obtain necessary information was provided

<sup>&</sup>lt;sup>2</sup> The identification of an alternate reporting option (in 54% of all inadmissible cases) includes cases where the reporter was referred (46% of all inadmissible cases), as well as cases where the reporter was not referred (e.g., because the reporter expressed distrust in the alternate mechanism or did not consent to the referral). Note that the existence of an alternate reporting option does not guarantee that said option would assert jurisdiction.

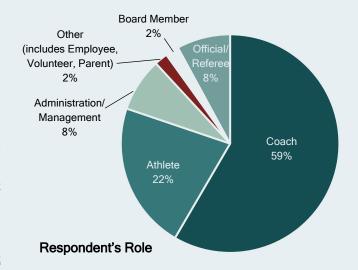


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## OSIC STATISTICS (continued)

- The pie chart to the right demonstrates the Respondent's role, as reported in all admissible cases during this period. Note that multiple role categories are possible.
- The average length of time to assess jurisdiction of a Complaint/Report was 13 days.3
- There has been an increase in the average length of time of investigations, resulting from many factors, including more complex cases and the need for involvement of more outside parties and more witnesses.
- The average length of an independent investigation4 was 183 days. Initiatives to improve the length of investigations are being implemented.
- 13 investigations were concluded.
- Four of the five Sport Environment Assessments initiated to date are in the final stages.



#### DSO STATISTICS

- 33 individuals were subject to Provisional Measures during the reporting period.
- **14** final decisions were rendered.
- Seven individuals had Sanctions imposed during the reporting period.

### SAFEGUARDING TRIBUNAL STATISTICS

- A total of **eight** cases were filed during the reporting period.
- Five cases were referred for mediation, with one reaching a settlement and one being terminated without settlement. Three are in progress.
- Two challenges of Provisional Measures were received, with one challenge being denied and the other in progress.
- One challenge of a Violation and Sanction was received.

The next Abuse-Free Sport Activity Report issued will be as part of the Sport Dispute Resolution Centre of Canada's Annual Report, documenting program activity and statistics from the 2023-24 fiscal year.

> REPORT DATED: April 30, 2024

NEXT REPORT: July 2024

<sup>&</sup>lt;sup>4</sup> From notification to parties that the case has been transferred to an independent investigator to date of final investigation report.



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<sup>&</sup>lt;sup>3</sup> From date the complaint was received to date the jurisdictional determination was reached.